



SURFSIDE BEACH POLICE DEPARTMENT

COMMUNITY ALERT PROGRAM (CAP)

The purpose of C.A.P. is to provide tailored services to Surfside Beach residents who have special needs or circumstances. Participation is completely voluntary and all information is kept secure and private. There is no cost to participate in the program and no information is provided outside the department. Both the application and agreement pages must be submitted.

Senior Watch

The Senior Watch program is primarily focused on our senior community but other residents may participate based upon special needs. If you would like to take advantage of the Senior Watch portion of the CAP please complete the following section of the application:

Resident name: _____

Address: _____

Primary phone: _____ Secondary phone: _____

Date of birth: _____ Age: _____ Sex: _____

Please list any impairment or other issues that you believe we should know that will help us provide the best service:

Emergency contact: _____ Phone: _____

Emergency contact: _____ Phone: _____

Weekly contact _____ Bi-Weekly contact _____ Monthly contact _____

Special Needs Alert

The Special Needs Alert program can help provide vital information to Police Officers who are responding to an address where a resident who has communication difficulties lives. If you would like to take advantage of the Special Needs Alert portion of the CAP please complete the following section of the application:

Resident name: _____

Address: _____

Primary phone: _____ Secondary phone: _____

Date of birth: _____ Age: _____ Sex: _____

Please list any impairment or other issues that you believe we should know and will help us provide the best service:

Emergency/secondary contact: _____ Phone: _____



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Senior Watch Overview

- Participants will be entered into our dispatch system and an automated service will create a service call that will be handled as follows:
 - A Communications Officer will be automatically prompted to call the number(s) provided to make verbal contact and check on the resident
 - If verbal contact cannot be made, a Communications Officer will make additional attempts to contact the emergency/secondary contacts
 - If contact cannot be made and secondary contact does not resolve the issue, a Communications Officer will dispatch an Officer to respond to the residence for a welfare check. Unless officers determine or believe there is some emergency, they will not enter a residence.
 - All contacts and/or attempts will be documented in the dispatch system
- Participants can chose how often they would like to be contacted (weekly, bi-weekly, monthly)
- Seniors are not the only residents who may benefit from the program:
 - Residents with physical impairments (walking difficulties, speech/hearing difficulties, etc)
 - Residents with Alzheimer's, dementia, or memory issues

Special Needs Alert

- Participants can have their address entered into our dispatch system and flagged so that any response to the residence generates an automatic alert
- Communications Officers will be alerted and provide the information to responding Officers:
 - Residents who are autistic or have similar special needs are often sensitive to loud noises, disturbances, flashing lights, etc
 - Officers can take measures to minimize the impact their response may have on a resident while ensuring a safe response
 - Officers can employ alternate communication tactics to better deal with residents who may have difficulties communicating

By signing below you agree and consent to providing the Police Department with the information requested in this application. No personal information will be released outside the Police Department.

The Police Department provides this service to increase and improve the quality of life of our residents. Applicants should remember that all situations are unique, dynamic, and often fluid. Staff and Officers will make all reasonable attempts to ensure the services described in this program are provided. Questions or concerns should be immediately addressed by contacting the Police Department at (843) 913-6368.

Applicant name: _____ Applicant Signature: _____

Resident name: _____ Resident Signature: _____