



How are we doing with explaining technical information?

You recently had contact with our department, your feedback is important. Please take a few minutes to fill out this survey on the timeliness, knowledge and quality of the service you received today. The Planning, Building & Zoning Department welcomes your feedback. Thank you for your participation.

Reason for Visit

- Building Code Information Zoning Information Flood Information Code Violation Investigations
 Tree Information Other _____

Tell us about your visit

Which staff member assisted you? (Please check all that apply)

- Sabrina Morris, Director Mike Farria, CBO Steve Heleine, Code Enforcement Official
 Tina Mazzo, Permit Technician Scott Henrick, Stormwater Plan Reviews/Enforcement

How knowledgeable was the staff member on the information you requested?

- Excellent Good Fair Poor Not Acceptable

Comments: _____

How satisfied were you with the professionalism of the staff member?

- Very Satisfied Satisfied Neutral Dissatisfied Very Dissatisfied

Comments: _____

Staff was courteous and respectful to me? Yes | No

Comments: _____

Did the staff member offer alternative strategies if your project did not meet code compliance? Yes | No

Comments: _____

(Over)

Was a follow-up visit/call required? Yes | No If yes, did staff respond in a timely manner? Yes | No

Comments: _____

➤ **Personal Information (optional)**

Thank you for taking the time to fill out our survey. We rely on your feedback to help us improve our services. Your input is greatly appreciated.

Name Phone Number

Project Address Email Address

May we contact you? Yes | No

You may mail your survey to:

Town of Surfside Beach
Atten: PB&Z Survey
115 Highway 17 North
Surfside Beach, SC 29575

You may email your survey to:

pbzsurvey@surfsidebeach.org

Or drop it in the survey box at Town Hall.

We appreciate your time. Thank you for completing the survey.